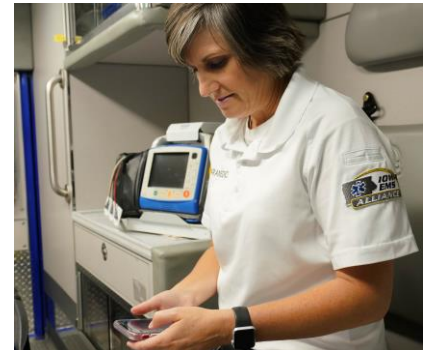




FirstNet Authority Webinar: Network Experience Engagement Program

Lori Stone and Doug Harder
Senior Public Safety Advisors

February 23, 2022



An Innovative Public-Private Partnership



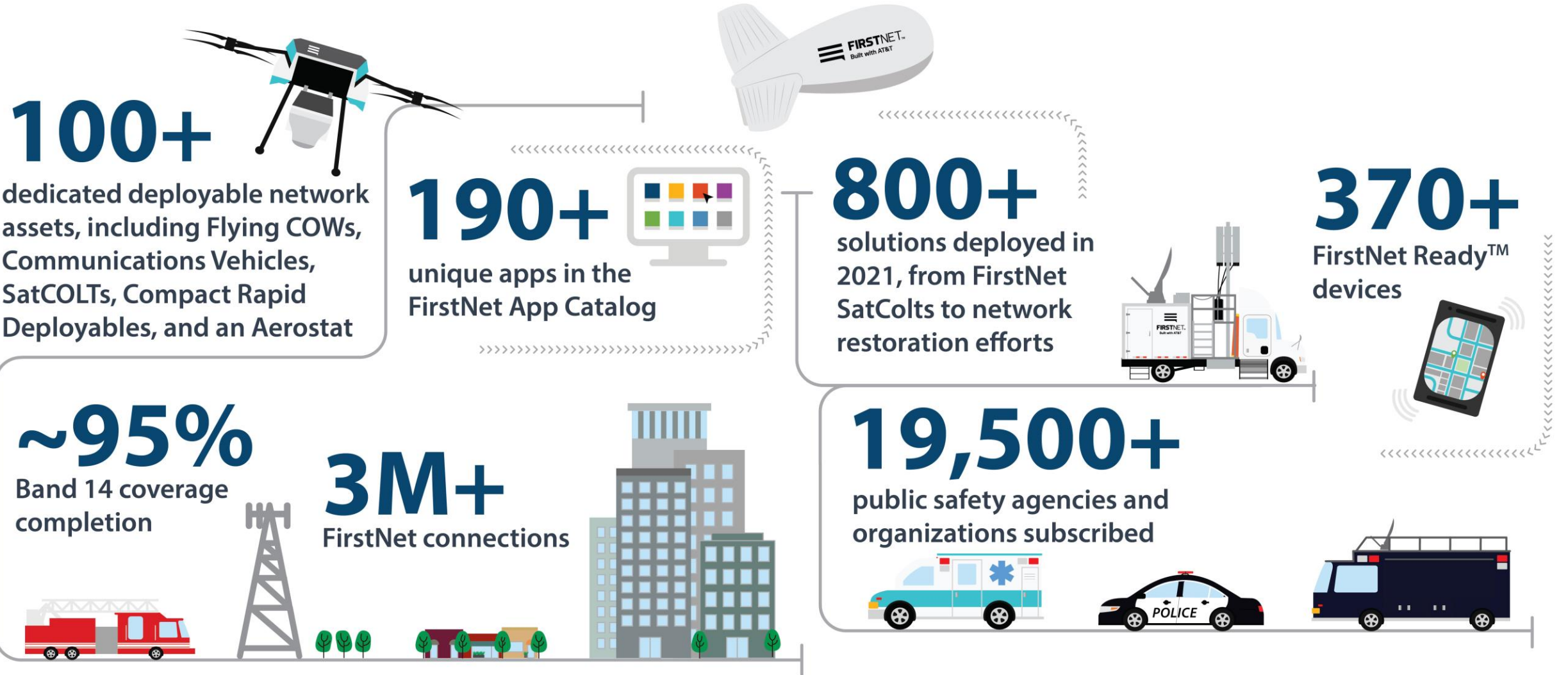
First Responder Network Authority

- Partner oversight and support
- Public safety advocate
- Technical expertise
- Innovation strategy and investment



AT&T

- Nationwide core
- RAN build-out
- Adoption and customer care (24x7x365)
- Security operations center
- Mission-critical services
- App and device ecosystems





Devices

- **440+ devices** in ecosystem
- 5 added YTD (2022)
- 83% Band 14 capable (FirstNet Ready)
- Smartphones, Rugged Handhelds, Laptops, Tablets, IoT, 5G capable devices



As of Jan 5, 2022



Applications

- **190+ apps** in App Catalog
- 35+ approved YTD (2021)
- New apps and solutions for public safety
- Video management, law enforcement database access, fire pump discharge control, responder safety & wellness



As of Jan 27, 2022

Source: <https://about.att.com/story/2021/momentous-public-safety-expansion.html>, <https://urgentcomm.com/2022/01/26/firstnet-exceeds-3-million-connections-and-19500-agencies-att-reports/>



FirstNet Deployables

- **800+ deployable** solutions in 2021
- 100+ assets dedicated to FirstNet subscribers in all states and territories
- Recent events:
 - Tornadoes (KY, TN, AR, MO)
 - Marshall Fire – Boulder, CO

As of Dec. 31, 2021

**These numbers have not been validated by the FirstNet Authority*

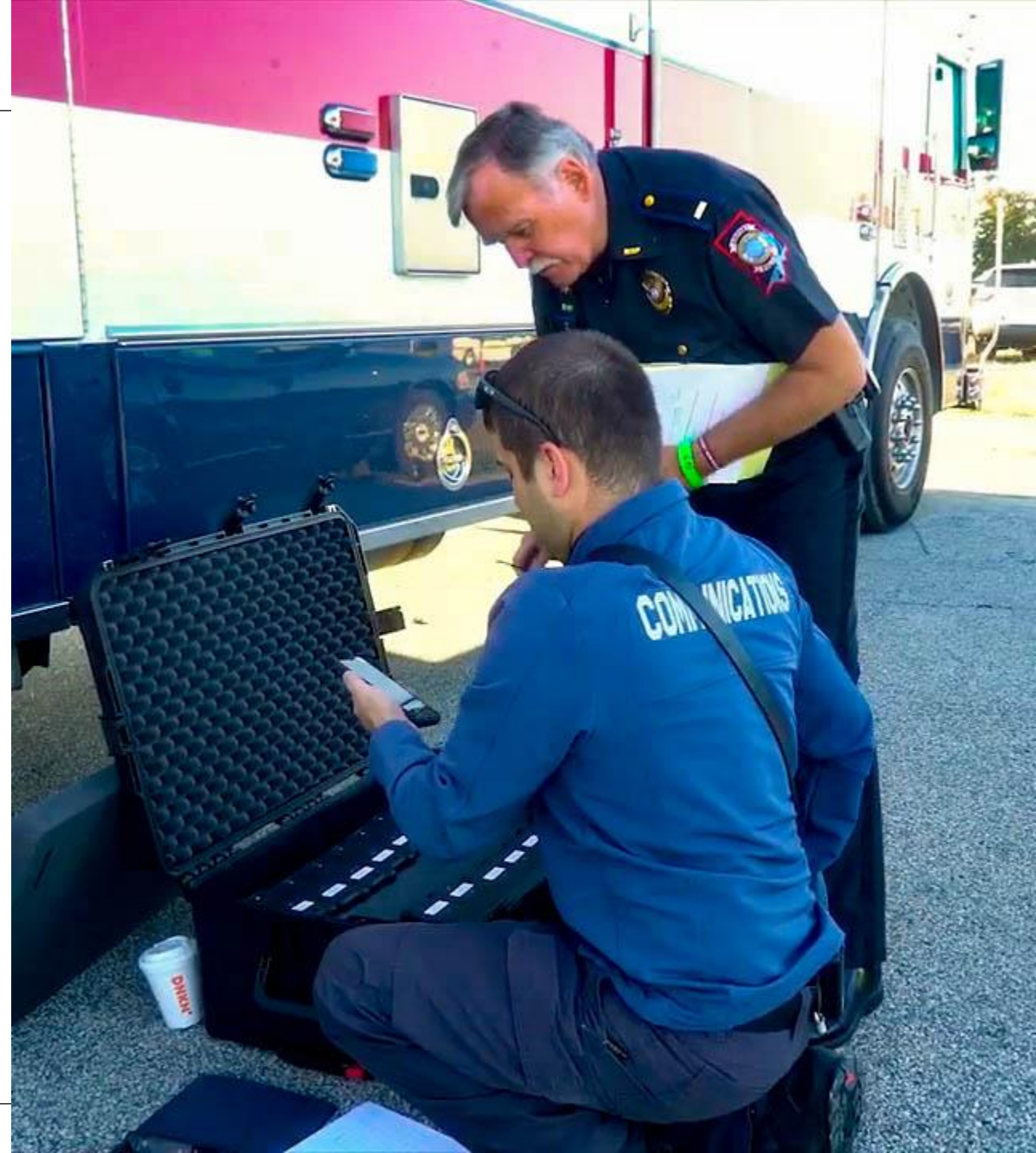


Exercises

Exercise Injects Catalog

FirstNet has created a catalog of injects/questions for operations based and discussion-based exercises.

- Injects/questions cover a wide range of public safety activities
- Catalog is easily searchable by public safety activities to be exercised
- Injects/questions are able to be modified
- Homeland Security Exercise and Evaluation Program (HSEEP) compatible format





Event Planning



Identify the agencies supporting the event

- Law enforcement, fire service, emergency medical services, emergency management, or 9-1-1/dispatch
- Healthcare, essential services, transportation, utilities or other secondary users



Identify locations where public safety will need broadband capabilities

- Venues
- Command Posts
- Emergency Operations Centers
- Operational Areas (i.e. medical facilities, staging areas, camera locations, etc.)
- HQ Buildings (i.e. police, fire, EMS, PSAPs, etc.)



Identify broadband capabilities needed

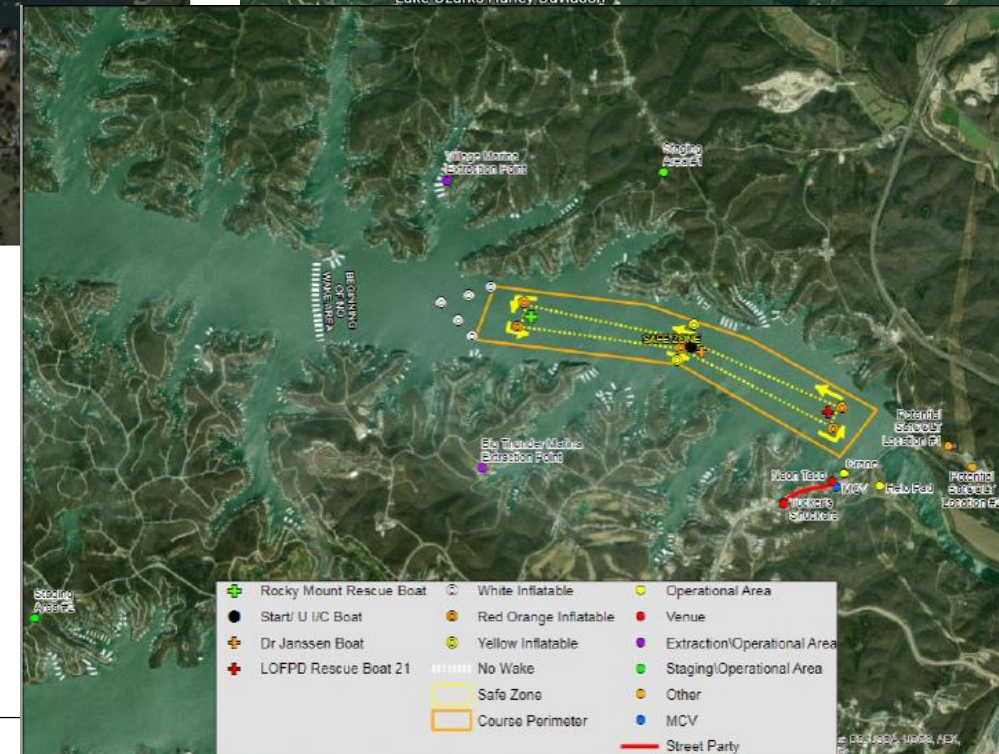
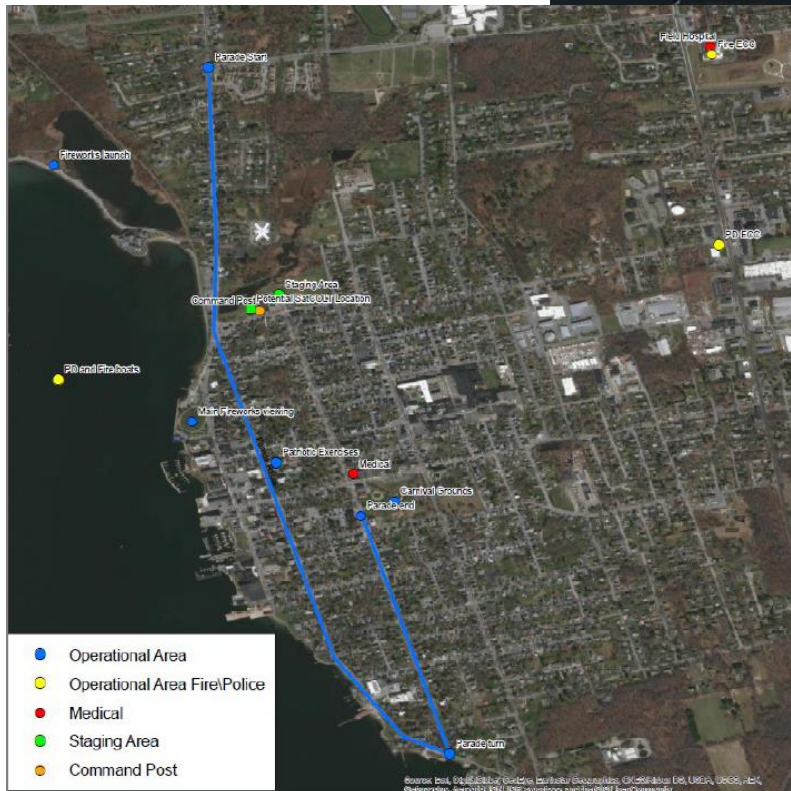
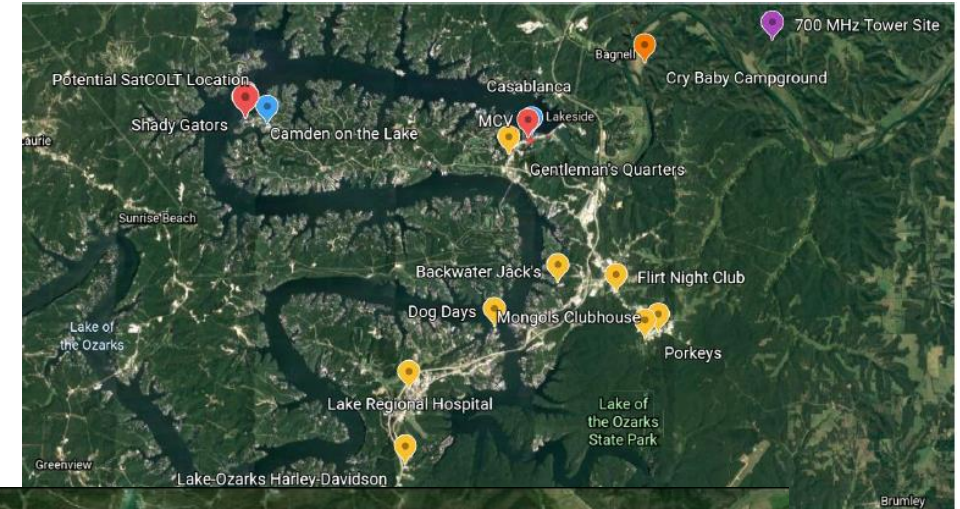
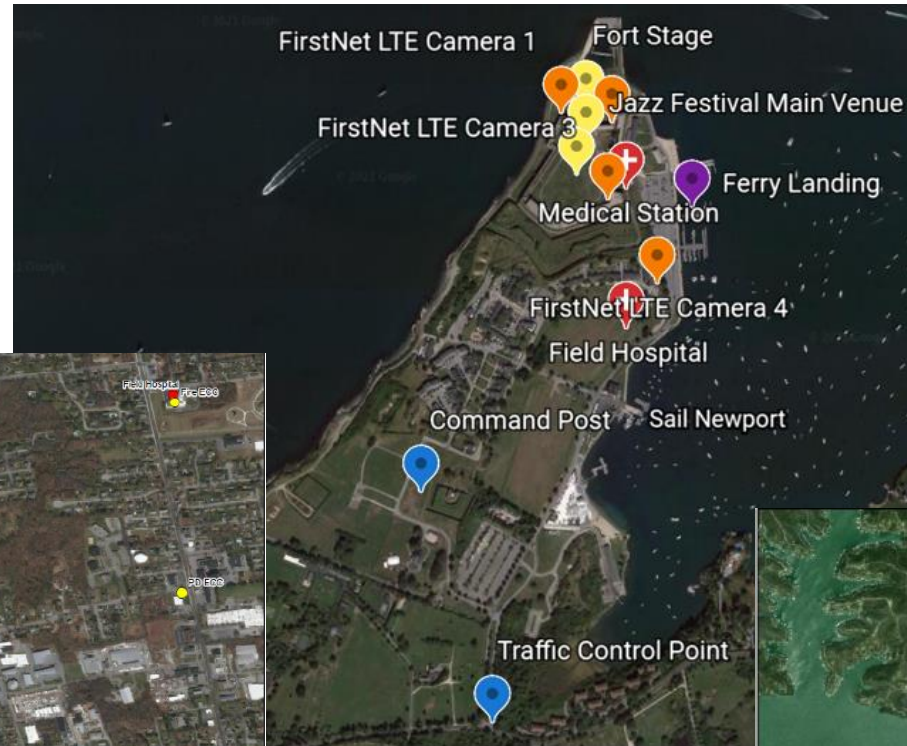
- Voice, text, or email
- EPTT/FirstNet Push-To-Talk
- CAD
- Situational awareness
- GPS/LBS
- Many others



Identify which devices and technology will be used

- Smartphones, tablets, and laptops
- Video cameras, body worn cameras
- Hotspots/MiFi
- In-vehicle routers

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Deployment Examples



Post Incident/Event Reviews (PIER)



Post Incident/Event Reviews (PIER) Process



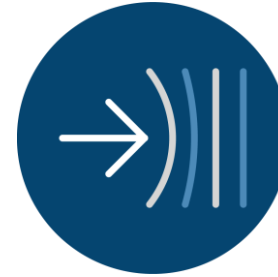
Pre-planning

- Was there any pre-planning that occurred?
- If there was, who conducted it and how effective was it?



Logistics

- Request process
- Arrival of the deployable
- Setup
- Technical support, if it was needed



Operations


- How did the network work?






Technology

- What devices (make and model) were used?
- What was their configuration?
- What applications were used?

Request a Deployable on FirstNet Central




FIRSTNET.
Built with AT&T



FIRSTNET CENTRAL

AdministrationNetworkUplift ↗Quick Help & Tutorials ↗


Dashboard



Request a deployable

Request devices to provide mobile coverage in areas with reduced or no coverage.


REQUEST A DEPLOYABLE >



Access App Catalog

Check out our catalog of FirstNet approved applications. Categories span a wide range of public safety disciplines.


APP CATALOG ↗



Manage Response for FirstNet

Manage situational awareness tools. To use Response for FirstNet, you need your administrator to give you permissions within the app. [Learn More](#)


MANAGE RESPONSE FOR FIRSTNET ↗



Explore FirstNet Messaging

Learn how to send and receive highly secure messages with FirstNet Messaging.

EXPLORE FIRSTNET MESSAGING ↗



Access AT&T Cell Booster application

Manage small cells on the network using tools in the AT&T Cell BoosterSM application.

ACCESS AT&T CELL BOOSTER APPLICATION ↗



Get FirstNet help from a local expert

Find your Public Safety Advisor at
firstnet.gov/advisor



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