



Dealing With COVID During Isaias

FirstEnergy

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Isaias

Highlights



1.03M customers affected in the event (8/4-8/13)



2.1 billion customer minutes of interruption during the event



200 sub-transmission line operations



400 circuit lockouts (out of approximately 1200 circuits)



7,000 unique outage orders restored

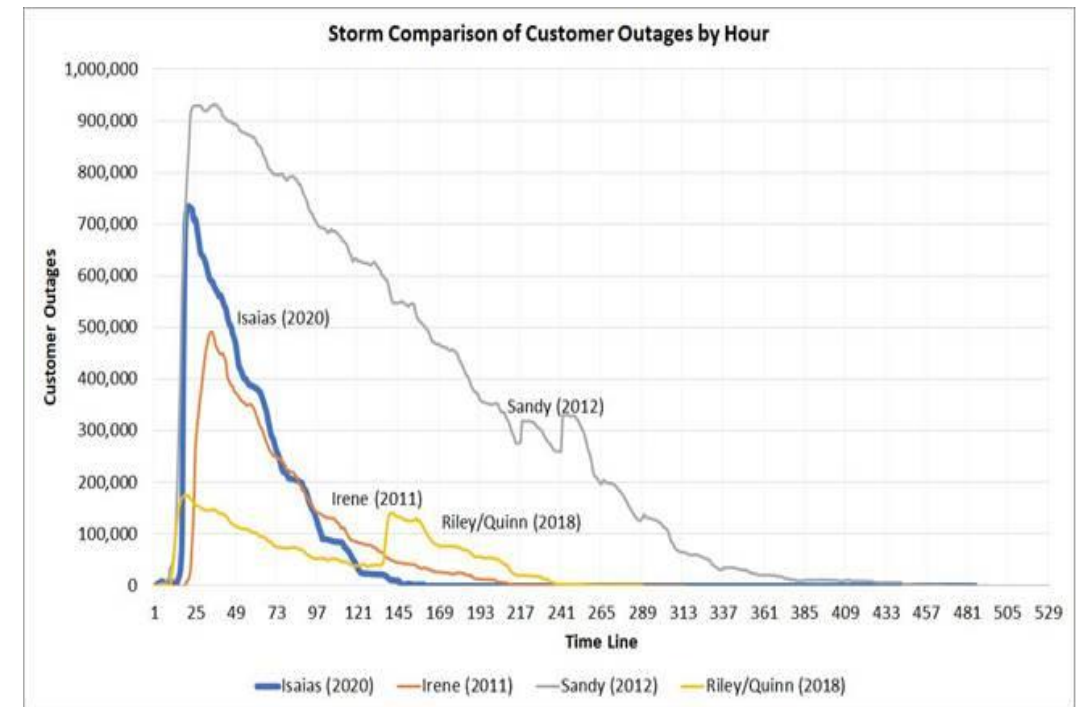


6,000 hazard locations fielded



4,000 forestry locations identified

Performance



Did COVID mitigation steps work in Isaias?

We offered every on-site FirstEnergy employee post event COVID testing

- 700 tested, all testing was voluntary
- 30 non-negative results
- Rapid test for antibodies
- If rapid test indicates non-negative, we offered PCR test
 - PCR Test – indicates active infection or antibody presence
 - 2 had IgG and IgM positive case



The Pilot Flying J Travel Center had a parking lot large enough for two 40-by-40 foot tents – each 18-feet high – that could accommodate bucket trucks and other company vehicles.



Employees who stopped at the COVID-19 testing site in Knoxville received a blood test that was administered through a finger prick. Results were received in about 30 minutes.

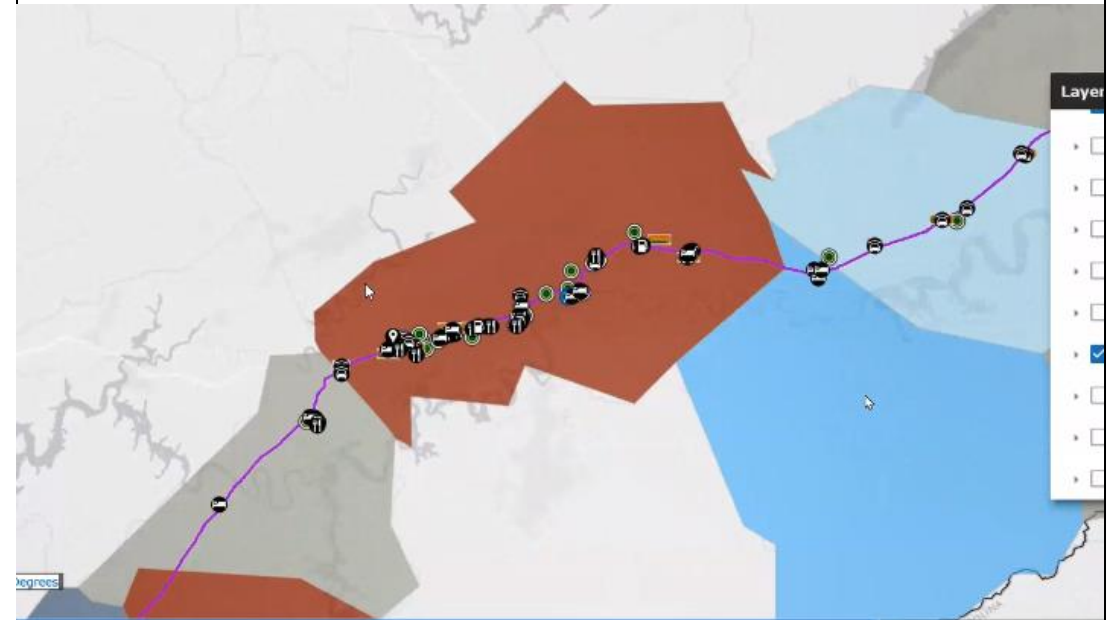
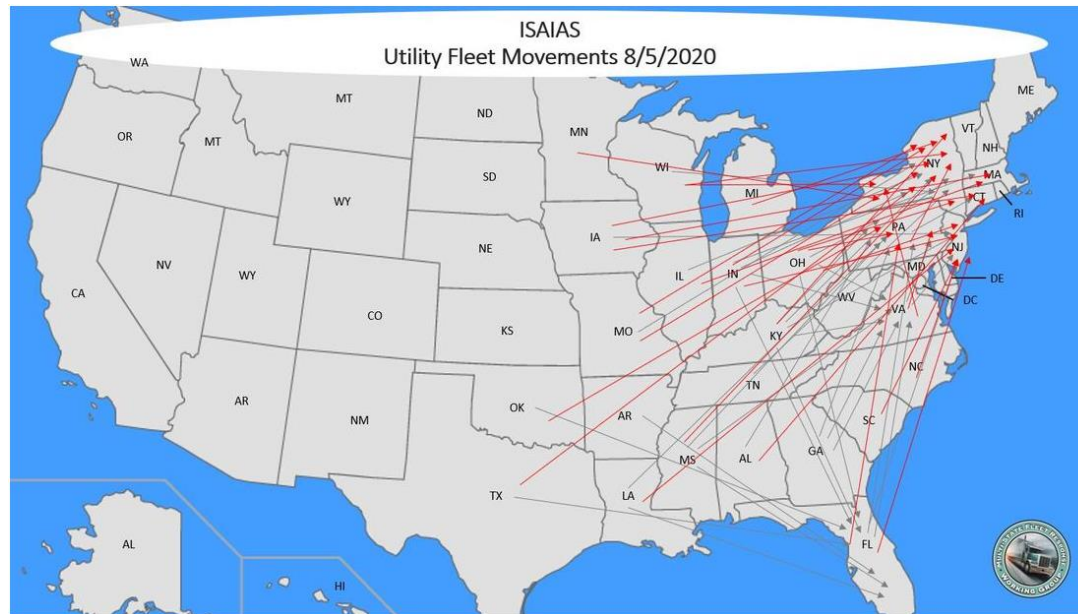
Things we learned

Preparation

- Who was in the sleep trailer?
 - ❑ **Prepare** for contact tracing
- Nearly every responding team was **equipped** with sanitization material
- Tables make good barriers to reinforce **distancing** guidelines
- Community health **experts** as observers worked well



Next Steps real time mapping information





These expressions of appreciation are the work of a Morristown schoolgirl named Callie, who creates the flags and places them in various locations around town. Other displays have thanked first responders and health care workers, a local educational foundation, a mental health services provider and others