PREPARING FOR HURRICANE SEASON

Obtaining and Keeping Your FEMA Reimbursement: Procurement and Documentation Requirements





Wendy Huff Ellard 601.969.4681 wellard@bakerdonelson.com



Danielle Aymond 225.381.7039 daymond@bakerdonelson.com

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# **Today's Agenda**

- Procurement Requirements
- Documentation Requirements
- Q&A

#### Why Should You Care About All of These Rules?

- FEMA disaster grants to electric cooperatives can provide reimbursement for:
  - Debris Removal and Emergency Protective Measures
  - Repair, Restoration, or Replacement of Facilities
- FEMA disaster grants are significant.
  - \$1,924,749,230 in PA obligated for Hurricane Irma in Florida
  - \$961,994,665.26 in PA obligated for Hurricane Michael in Florida
- Improved/Alternate Project Funding
- Mitigation funding to **Build Resiliency**

#### **Inherent Risks - Power Restoration Timeline**

- Disaster expenditures often precede application for FEMA funding.
- Timeline:
  - Disaster damages lines and poles
  - Crews get the power back on
  - Work is complete
  - President declares disaster and FEMA arrives



• Yet, for FEMA reimbursement, utilities must show expenditures complied with federal grant rules...

...this timeline creates risk where your procedures for non-disaster power restoration differ from FEMA-funded power restoration.

#### Federal Disaster Funding: Not What it Used to Be

- OIG and Congressional Pressure to Decrease Costs
- Repetitive Loss "You Should Know Better"
- [EXTREME] Crack Down on Procurement Compliance
- Creation of FEMA Procurement Disaster Assistance Team (PDAT)





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### **Perfect Storm ... Compliance Risks**

- FEMA authority allows retroactive deobligation of disaster grants based on:
  - Improper procurement, unreasonable cost, work beyond approved scope, FEMA mistake in approving scope
  - "Deobligation" means FEMA takes the funds back—even if they've already been spent!
- Success in retaining funds depends on:
  - pre-disaster policies and procedures
  - compliance with rules and policies during performance
  - documentation of procurements and expenditures segregated by FEMA grants

### **Eligibility Criteria**



# **Eligible Costs**

- Directly tied to the performance of eligible work;
- Adequately documented;
- Reasonable and necessary to accomplish the work;
- Compliant with Federal/State/local requirements;
- Consistent with applicant's internal policies; and
- Reduced by all applicable credits, such as insurance proceeds and salvage values.

### **Cost Reasonableness**

- Evaluation Factors:
  - Generally recognized as ordinary/necessary
  - Comparable to market price based on:
    - Historical documentation
    - Average cost in area
    - Published prices
  - Special circumstances (e.g., supply shortages, project-specific complexities)
    - Conflicts of Interest
    - Procurement Compliance

Robust competition is the best evidence of cost reasonableness.

#### **Procurement Standards & the OIG**

- Located in the Code of Federal Regulations at 2 C.F.R. Part 200 -
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#### **Federal Procurement Requirements**

- Procurement Standards 2 C.F.R. §§ 200.317-326
  - 200.317 Procurements by states.
  - 200.318 General procurement standards.
  - 200.319 Competition.
  - 200.320 Methods of procurement to be followed.
  - 200.321 Contracting with small and minority businesses, women's business enterprises, and labor surplus area firms.
  - 200.322 Procurement of recovered materials.
  - 200.323 Contract cost and price.
  - 200.324 Federal awarding agency or pass-through entity review.
  - 200.325 Bonding requirements.
  - 200.326 Contract provisions.

#### General Procurement Standards (2 C.F.R. § 200.318)

- Maintain documented procurement procedures
  - must be compliant with State/local/federal rules
  - must be in writing and must be followed
  - MUST EXIST PRE-DISASTER
- Maintain records sufficient to detail the history of procurement



#### General Procurement Requirements (cont'd)

- Award contracts to only **responsible contractors** 
  - Document procedures for checking qualifications
  - Contractors must certify they and subcontractors are not debarred or suspended
  - Check SAM.gov website no reimbursement for work awarded to debarred or suspended contractor
  - Florida has its own state-specific naughty list





#### General Procurement Requirements (cont'd)

- Time and Material / Time and Equipment Contracts:
  - Permissible only...
    - after a determination that no other contract is suitable; and
    - if the contract includes a ceiling price that the contractor exceeds at its own risk (2 C.F.R. 200.318(j)); and
    - the applicant maintains a high degree of oversight to ensure efficient methods and cost controls.
  - Tip: create a checklist to document reasons for determination of suitability, cost analysis, development of ceiling price
  - Tip: document monitoring of performance of work

#### General Procurement Requirements (cont'd)

- Conflicts of Interest: applicants must maintain written standards of conduct covering conflicts of interest:
  - Must govern action of employees/officers/agents engaged in selection, award, and administration of contract.
  - Must cover personal and organizational conflicts of interest.
  - Must prohibit employees from soliciting/accepting gifts.
  - Must provide for disciplinary actions.
  - Must cover organizational conflicts of interest among contractors.
  - Must prohibit contractors that develop/draft solicitations from competing for that work.

### **Tip: Conflict of Interest Compliance Program**

- Code of Conduct should specify system to assure compliance
- Tips:
  - Annual Distribution of Procurement Code of Conduct
  - Acknowledgment Form signed by employees
  - Annual Training
  - Designate one person to manage compliance
  - KEEP RECORDS OF ALL ACTIONS

## **10 Most Common Mistakes**

- 1. Improper Use of Pre-Event Contract
- 2. Noncompliant Emergency Contracting
- 3. Inadequate (or no) competition / sole-sourcing
- 4. Failing to follow rules for T&M contracts
- 5. Use of cost-plus-percentage-of-cost contracting
- 6. Awarding contracts without the required contract clauses
- 7. Use of geographic preferences
- 8. Failing to take (or documenting) affirmative steps to solicit disadvantaged firms
- 9. Failing to conduct a cost or price analysis where required
- 10. Lack of documentation

#### **Pre-Storm / Non-Emergency Procurement Process**

- Evaluate / anticipate your needs:
  - Debris Removal
  - Debris Monitoring
  - Power Restoration
  - Base Camp and Related Services
  - Materials
- Develop Scopes of Work to encompass "reasonably expected needs"
- Draft FEMA-compliant RFPs and ITBs
  - RFQs may be used to prepare a pre-qualified list, but limited use
- Conduct FEMA-compliant competitive procurement
  - Independent cost estimate
  - Cost analysis
- Award FEMA-compliant pre-positioned contracts

### **Emergency Procurement Process**

- Evaluate your needs
- Develop Scopes of Work to encompass "reasonably expected needs"
- Document emergency/exigent circumstances justifying noncompetitive contracting
- Develop independent cost estimate to ensure cost reasonableness
- Solicit available contractors
  - Pre-qualified lists may help in this scenario
- Perform cost analysis to ensure cost reasonableness
- Award FEMA-compliant contracts
- Cancel contracts at earliest opportunity and conduct competitive procurement for remaining work

### **Emergency Contracting Requirements**

- Required **contract clauses** at 2 C.F.R. § 200.326 & Appendix II
- Applicable bonding requirements at 2 C.F.R. § 200.325
- Responsible contractors only
- Cost or price analysis to demonstrate cost is fair and reasonable
- No cost-plus-percentage-of-cost contracting
- **T&M** contracts may only be used if:
  - Documented determination that no other contract type is suitable
  - Not-to-exceed amount
  - High degree of contractor oversight
- Applicants must follow documentation, oversight, and conflict of interest requirements
- **Bottom Line**: even where noncompetitive contracting is justified, there are still a lot of rules that are easy to break in the midst of chaos.

# **Solicitation and Competition**

- Must conduct procurements in a manner providing full and open competition, 200.319
- MAKE SURE ADEQUATE SOLICITATION/PUBLICATION
- Some of the situations considered to be restrictive of competition include but are not limited to:
  - Placing unreasonable requirements on firms in order for them to qualify to do business;
  - Requiring unnecessary experience and excessive bonding;
  - Noncompetitive pricing practices between firms or between affiliated companies;
  - Noncompetitive contracts to consultants that are on retainer contracts;
  - Organizational conflicts of interest;
  - Specifying only a "brand name" product instead of allowing "an equal" product to be offered and describing the performance or other relevant requirements of the procurement; and
  - Any arbitrary action in the procurement process.

### **Solicitation and Competition: Other Don'ts**

- Cannot consider geographical preferences in evaluation
- Must identify all evaluation factors in the solicitation/RFP
- Don't assume FEMA/OIG will allow your standing vendor if you are not able to show how that vendor was procured
- Don't ignore DBE requirements / 200.321: You must "take all necessary affirmative steps to assure that minority businesses, women's business enterprises, and labor surplus area firms are used when possible."

### **Methods of Competition**

- Micro-Purchases (</= \$10,000)</li>
- Small Purchase Procedures (>\$10,000 and </=\$250,000)</li>
- Sealed Bidding price determines winner
- Competitive Proposals price and other factors determine winner
- Noncompetitive Proposals
  - Available only from a single source
  - Public exigency/emergency will not permit delay
  - FEMA or FDEM approves in response to written request
  - After solicitation, competition is inadequate

### **Socioeconomic Contracting**

- Must "take all necessary affirmative steps to assure that minority businesses, women's business enterprises, and labor surplus area firms are used when possible"
  - Regulation lists six specific affirmative steps
    - OIG recommends deobligation if not taken
  - Tip: establish a documented affirmative outreach program for minority contractors prior to disaster
  - Tip: use a template memorandum to document compliance with each affirmative step.

### **Contract Cost and Price; Cost Analysis**

- Must perform a cost or price analysis in connection with every procurement action in excess of \$150,000 / \$250,000; 200.323
  - Major OIG issue
  - Requirement also applies to contract modifications
- Must make an independent estimate BEFORE receiving bids or proposals
- You may evaluate:
  - Historic documentation for similar work;
  - Average costs for similar work in the area;
  - Published unit costs from the national cost estimating databases;
  - FEMA cost codes, equipment rates, and engineering and design service curves

#### **Inadequate Contracting Documents**



### **Inadequate Contracting Documents**

- Must include proper bonding; no bonding requirements set by Super Circular for debris/emergency work
- Make sure to include the REQUIRED Clauses; 200.326
  - Davis Bacon and Anti-Kickback are not applicable for work solely funded by FEMA PA
  - Contract Works Hours and Safety Standards Act DOES apply
  - Buy American does not apply to work solely funded by PA
- Access to Records required per 200.336; timeframe
- Insurance FEMA does not require that you insure ongoing work but recommended

### Inadequate Contracting Documents (continued)

- Debarment Certification Check for issues through www.sam.gov
- Lobbying Certification Required for contracts \$100,000 and up
- Only award to "responsible contractors"; 200.318(h). Consider:
  - Integrity
  - Compliance with Public Policy
  - Past Performance check news, media reports, other applicants
  - Financial and Technical Resources can be grounds to disqualify but document!
- Well document any bid rejections
- Have an assigned Contract Manager
- Establish a Procurement File

#### **Documentation Requirements**

- Familiarize yourself with the documentation required for:
  - Force Account Labor
  - Force Account Equipment
  - Rented or Purchased Equipment
  - Supplies from Stock
  - Purchased Supplies
  - Contracts
  - Mutual Aid
- FDEM does not disburse FEMA-obligated funding until its auditors have validated 100% of project costs.
- We have provided with the presentation materials a reference sheet describing required documentation for each of these categories of costs.

## What You Can Do Now... Proper Record Keeping

**Requirement**: Must maintain records to detail the history of procurement. 2 C.F.R. 200.318(i)

- Have a policy for contractor evaluation and keep all procurement records. Develop a Procurement File Checklist.
- Maintain record of determination that the chosen vendor is a "responsible contractor." 2 C.F.R. 200.318(h)
- Document cost analysis & all pricing determinations. 2 C.F.R. 200.323
- T&E Contracts Create a form to document rationale for determination of suitability, cost analysis, development of ceiling price.
  2 C.F.R. 200.318(j)

### What You Can Do Now / Immediately After... Proper Record Keeping

- **READ** (or have someone else read) your contracts
- Only allow costs claimed in accordance with your contracts:
  - Overtime costs claimed according to rates specified
  - Fuel claimed and documented; if you are paying inclusive rates and also reimbursing for fuel or providing it – you have an issue
  - Meals costs documented; if paying per diem and also providing meals you have an issue
  - Lodging; have documentation of costs if paying per diem and staying in your base camp – you have an issue
- If you reach your capped T&E amount; document why you need to extend and formally execute amendment to confirm
- Support all necessary Change Orders using same process as required for contracts

#### **Questions?**



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