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Date:

December 7, 2015

To:

General Managers

Personnel Directors

From:

Edie Beiner

Subject:

NRECA Supervisory Institute

April 11-15, 2016

Based on cooperative requests, we are tentatively scheduling the week-long NRECA Supervisory Training Institute somewhere close to the Ocala area, April 11-15, 2016, with employees earning a certificate at the conclusion of the week. This program is designed for cooperative employees who have or are working toward a supervisory role. The class schedule is attached for your information, along with course descriptions and an enrollment form. Bryan Singletary will instruct the course. It is important that we receive the names of your attendees no later than December 28 so that Bryan can be scheduled through NRECA before year end and to lock in the course at this year's price. NRECA is increasing its 2016 price. Bryan's only full week for the first half of the year is April 11-15. Details will be determined after we schedule the meeting. The meeting will conclude by noon on Friday April 15.

Cooperatives will be billed after the conclusion of the training. The *approximate* cost will be \$1,200 per person with at least fifteen (15) people attending. This meeting is partly subsidized by Federated so it is important to have enough participants. NRECA offers this meeting at an approximate cost of \$2,175 per person. The final price may go up or down, depending on the actual number of enrollees.

Please complete the attached enrollment form and return it via fax to Edie Beiner at (850) 656-5485. You can also return it via e-mail to ebeiner@feca.com or mail it to the address listed above.

NRECA SUPERVISORY TRAINING INSTITUTE

Please enroll the following employees from our cooperative for the week-long NRECA Supervisory Training Institute the week of April 11-15, 2016.

Name	E-mail address
	Cooperative Representative
	Cooperative

Please return the form via fax to Edie at (850) 656-5485, or e-mail at ebeiner@feca.com.



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Certified Cooperative Communicator's Exam

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Cooperative Supervisory

Supervisory Certificate "An Introduction to Management"

Designed for co-op employees new to supervisory or manager roles, NRECA's Supervisory Certificate series teaches you the fundamentals for success in your role. Courses are crafted to provide information and tools to develop basic, effective supervisory skills. You must complete all nine interactive, co-op specific half-day courses to earn the supervisory certificate.

At Co-op U, you can take all nine ½ day required courses in one week or choose the course needed you complete your certificate.

Course Description

(See extended descriptions)

380.05 Getting Started as a Supervisor

This course will help a newly promoted supervisor get started: understand the co-op business, clarify roles and responsibilities, gain acceptance and create a long-term development plan. You'll learn the practical skills necessary to make your transition into management a success.

381.05 Personal Time Management

This course will help you to analyze how you currently use your time and teach you to identify time wasters. By implementing a time management system, you'll discover how to better organize information in the co-op workplace. Determine which time management tool works best for you and begin the planning process for your next work week

382.05 A Supervisor's Role in Managing Change

Participants will take a look at the causes and types of changes in the co-op workplace. In addition to addressing your role in cooperation with management, this course discusses a jour-step process for managing change. You'll take away a plan for a change you'll see affecting your employees over the next year.

383.05 improving Your Effectiveness Through Communications

During this course, you'll discover your individual style of communication, identifying factors that impede or enhance your effectiveness as a supervisor, internal, external and written communication will be discussed, including how to organize your message to ensure the content is easy to understand.

384.05 Resolving Conflict Through Negotiation

Conflict with or among employees is likely to arise for all co-op supervisors at some point in their careers. Negotiation is a proven strategy for coming to mutually acceptable agreements in conflict situations. In this course, you'll learn a three-step process to help eliminate potential hostility through effective negotiation.

385.05 Motivating Employees

Motivation can lift your employees' level of performance, increase job satisfaction and promote teamwork. This course will explore the co-op supervisor's role, value and rewards in motivation. You'll review a self-evaluation tool to help identify your motivational strengths and weaknesses.

386.05 The Supervisor and Human Resources

To successfully manage co-op employees, you need to understand the human resource function and your liability with regard to employment laws. This course focuses on the co-op supervisor's role in compensation and benefits, training and development, employee and labor relations and interviewing

387.05 Tools for Effective Performance Management

Performance management involves daily activities to help the employee and supervisor create and meet development goals for both the individual and co-op. Effective performance management involves coaching, evaluation and discipline. This course discusses the best way to conduct a performance appraisal and how to use disciplinary action.

388.05 Occupational Health and Safety for Supervisors

All co-op supervisors have responsibility for the safety and health of their employees while on the job. It is necessary to be up-to-date on OSHA's training requirements and standards to keep your co-op employees safe. You'll learn the health and safety rules and regulations for which you are responsible.