

**Florida Public Service Commission  
Statistics of the Florida Electric Utility Industry  
Data Request Instruction Sheet**

1. The information provided should be as of December 31, 2020.
2. Customer Information: The number of “Other Customers” is determined by subtracting the number of retail residential, commercial, and industrial customers from the total number of customers served.
3. Retail Sales Information (in kilowatt-hours): “Sales to Other Customers” includes street and highway lighting, sales to public authorities and interdepartmental sales. It does not include sales for resale.
4. Retail Revenue Information (\$ in thousands): “Sales to Other Customers” includes street and highway lighting, sales to public authorities and interdepartmental sales. It does not include sales for resale.
5. Net Energy for Load (NEL) (in megawatt-hours): for generating utilities means net generation of an electric system, plus energy received from other utilities, less energy delivered to other utilities through interchange. NEL includes system losses but excludes energy required for energy storage facilities.
6. Net Energy for Load (in megawatt-hours): for non-generating utilities is the total energy purchased excluding the system losses. This is the amount of energy needed to serve all customers.
7. Annual Peak Load (in megawatts): The maximum 60-minute demand interval during the year.
8. Solar Generation:
  1. Please list all facilities owned by the utility.
  2. Please list all wholesale contracts to purchase solar energy.