

Hurricane Ian Recovery

Oct. 14, 2022

Disaster Recovery Centers a One-Stop Shop for Survivors



Disaster Recovery Centers provide disaster survivors with information from Florida state agencies, FEMA and the U.S. Small Business Administration. Survivors can get help applying for federal assistance and disaster loans, update applications and learn about other resources available. These centers can help jumpstart your recovery and more are opening soon.

To find the closest Disaster Recovery Center, Text “DRC” and your Zip Code to 43362 or visit fema.gov/drc.

Visit a Disaster Recovery Center

Hours for all centers are 9 a.m. to 6 p.m. daily unless otherwise noted.

- Home Depot, 12621 S. McCall Rd, Port Charlotte, FL 33981
- Veterans Community Park, 1895 Veterans Park Drive, Naples, 34109
- Wauchula Civic Center, 515 Civic Center Dr., Wauchula, FL 33873
- Lakes Regional Library, 15290 Bass Road, Fort Myers, FL 33919
 - Hours: 8 a.m. to 7 p.m. daily
- Fort Myers DMS Building, 2295 Victoria Ave., Fort Myers, FL 33901
 - Hours: 8 a.m. to 7 p.m. daily
- Barnett Park, 4801 W. Colonial Drive, Orlando, FL 32808
- Hart Memorial Central Library, 211 E. Dakin Ave., Kissimmee, FL 34741
- W.H. Stuart Center, 1702 S. Holland Pkwy, Bartow, FL 33830



FEMA



- Shannon Staub Public Library, 4675 Career Lane, North Port, FL 34289
- Seminole State College - Barbara Miller Automotive Center, 100 Weldon Blvd., Sanford, FL 32773
- Volusia County Health Department, 1845 Holsonback Drive, Daytona Beach, FL 32117
- Highlands County Extension Office, 4509 George Blvd., Sebring, FL 33875
- First Baptist Church of Astor Lake County, 24731 Ann St., Astor FL 32102

By the Numbers

- \$357.8 million in FEMA Individual Assistance approved for 191,508 households.
- \$40.9 million in U.S. Small Business Administration disaster loans approved.
- 37,000 National Flood Insurance Policy claims; \$48 million paid, including \$35 million in advance payments.
- 1,062 households with 2,716 members are checked into hotel rooms under FEMA's Transitional Sheltering Assistance for households.
- 409 Blue Roofs installed by U.S. Army Corps of Engineers.
- \$302 million in FEMA Public Assistance approved for emergency response costs

How to Apply for FEMA Assistance

Homeowners and renters in the following counties who had uninsured losses from Hurricane Ian may be eligible for federal disaster assistance. FEMA may provide financial help with temporary housing expenses, basic home repairs and other essential disaster-related needs.

- Eligible counties are Brevard, Charlotte, Collier, DeSoto, Flagler, Hardee, Hendry, Highlands, Hillsborough, Lake, Lee, Manatee, Monroe, Okeechobee, Orange, Osceola, Palm Beach, Pinellas, Polk, Putnam, Sarasota, Seminole, St. Johns and Volusia

There are several ways to apply: 1) DisasterAssistance.gov, 2) download the [FEMA App](#) for mobile devices, 3) call toll-free 800-621-3362. The line is open every day from 7 a.m. to 11 p.m. ET. Help is available in most languages. To view an accessible video on how to apply visit [Three Ways to Register for FEMA Disaster Assistance - YouTube](#).

Documenting Ownership and Occupancy

FEMA has taken steps to help owners and renters of disaster-damaged property validate ownership and/or occupancy as part of the application for financial assistance. FEMA now accepts a broader range of documentation. Visit: [Verifying Home Ownership or Occupancy | FEMA.gov](#) for more information.

It's Important to Submit the SBA Disaster Loan Application

FEMA may refer applicants to the U.S. Small Business Administration (SBA) with information on how to apply for a disaster loan. It's important to submit the loan application as soon as possible. If your application is approved, you are not obligated to accept an SBA loan but failure to return the application may disqualify you from other possible financial assistance from FEMA.

Transitional Sheltering Assistance

The state of Florida and FEMA have activated the Transitional Sheltering Assistance (TSA) program for Hurricane Ian survivors in Charlotte, Collier, DeSoto, Flagler, Hardee, Highlands, Hillsborough, Lake, Lee, Manatee, Orange, Osceola, Pinellas, Polk, Putnam, Sarasota, Seminole, St. Johns and Volusia counties. Survivors from these counties who have applied for disaster assistance may be eligible to shelter in a hotel or motel paid for by FEMA. Survivors will be notified of their eligibility through an automated phone call, text message and/or email, depending upon the method of communication they selected when they applied for assistance.

Understanding Your Letter from FEMA

Hurricane Ian survivors who applied for assistance from FEMA will receive a letter from FEMA. The letter will explain your application status and how to respond. It is important to read the letter carefully because it will include the amount of any assistance FEMA may provide and information on the appropriate use of disaster assistance funds. If you have questions about your letter, call the disaster assistance helpline at 800-621-3362 to find out what information FEMA needs.

If You Disagree with FEMA's Decision

You can appeal and provide more information so FEMA can continue processing your application. Call the Helpline at 800-621-3362 or visit a Disaster Recovery Center to get help filing an appeal.

Outreach to Faith-Based and Community Organizations

The Department of Homeland Security Center for Faith-Based and Neighborhood Partnerships is coordinating with national, state, and local partners in Florida to support recovery from Hurricane Ian. Center Director Marcus Coleman Jr. traveled to Florida to assess needs and provide support for efforts by faith-based and community organizations.

Operation Blue Roof

The U.S. Army Corps of Engineers, in coordination with FEMA, may be able to assist eligible homeowners with temporary roof repairs. Operation Blue Roof is a free service to homeowners impacted by Hurricane Ian in Charlotte, Collier, DeSoto, Lee, and Sarasota counties. Homeowners can sign up online at bluerroof.us or call 1-888-ROOF-BLU (1-888-766-3258) for more information.

Flood Insurance

If your policy has expired, you may be able to reinstate it if your renewal date was between Aug. 25, 2022, and Oct. 23, 2022. Policyholders whose NFIP policy renewal date is within this range should contact their agent or insurance company. The NFIP has extended the proof of loss requirement for policyholders who experienced flood damage from Hurricane Ian from the standard 60 days to 365 days from the date of loss. For questions about NFIP, call 800-759-8656 or visit [Floodsmart.gov](https://www.floodsmart.gov).

Information and Resources

- **Disaster Unemployment Assistance** is available for those whose income was affected by Hurricane Ian. For more information visit [Disaster Unemployment Assistance - FloridaJobs.org](https://www.floridajobs.org) or call 800-385-3920. Customer service representatives are available Monday through Friday from 7:30 a.m. to 6:30 p.m. ET.
- **Disaster Legal Services** provides free legal help to low-income disaster survivors. Call the hotline at 866-550-2929 any time and leave a message.
- For help cleaning up the damage from Hurricane Ian, call the **Crisis Cleanup Hotline** at 800-451-1954.
- The **Disaster Supplemental Nutrition Assistance Program (D-SNAP)** provides food assistance for individuals and families impacted by Hurricane Ian who are not receiving assistance through the regular Supplemental Nutrition Assistance Program (SNAP). Visit [Response and Recovery - Hurricane Ian \(myflfamilies.com\)](https://myflfamilies.com) for more information.
- Visit [FloridaDisaster.org/info](https://www.floridadisaster.org/info) for Hurricane Ian information.
- Floridians who want to **volunteer** can visit [Volunteer Florida's webpage](https://www.volunteerflorida.org).
- The Division of Consumer Services can answer **insurance questions** at 877-693-5236, 9 a.m. – 5 p.m. ET.
- [Homeowner's and Renter's Guide to Mold Cleanup After Disasters | Mold | CDC](#) / [Guía del propietario y arrendatario para la limpieza de moho \(hongos\) después de desastres | Mold | CDC](#)
- **Carbon Monoxide Poisoning:** [Flyer_Danger.pdf \(cdc.gov\)](#) / [campaign_flyer_ES.pdf \(cdc.gov\)](#)
- [Keep Children Safe During Disaster Cleanup | CDC Español \(Spanish\)](#)
- [Operating a Generator: Take Care to Protect Your Hearing | Hearing Loss | NCEH | CDC](#)
- [¿ESTÁ USANDO UN GENERADOR \(PLANTA ELÉCTRICA\)? \(cdc.gov\)](#)

U.S. Small Business Administration



Long-term, low-interest disaster loans for homeowners, renters, businesses and nonprofit organizations from the U.S. Small Business Administration (SBA) are available to cover losses not fully compensated by insurance and other sources. Apply online using the Electronic Loan Application (ELA) via the SBA's secure website at disasterloanassistance.sba.gov/ela/s/. Disaster loan information and application forms can also be obtained by calling the SBA's Customer Service Center at 800-659-2955. Business Recovery Center are operating in impacted areas.

- Yellow Deli, 22 N. Polk Ave. Arcadia, FL 34266
 - Hours: Wednesday, Thursday and Friday, Oct. 12 to 14, 9 a.m. to 6 p.m.
- Chloe Coney Urban Enterprise Center, 1907 E. Hillsborough Ave., Tampa, FL 33610
 - Hours: Monday – Sunday 9 a.m. to 5 p.m.
- SWFL, Inc Office, 25071 Chamber of Commerce Dr, Bonita Springs, FL 34135
 - Hours: Monday – Sunday, 9 a.m. to 5 p.m.
- The Naples Players at Sugden Community Theatre, 701 5th Ave South, Naples, FL 34102
 - Hours: Monday 9 a.m. to 4:30 p.m., Tuesday – Sunday, 9 a.m. to 5 p.m.
- Sanford Welcome Center, 230 E 1st St, Sanford, FL 32771
 - Hours: Monday – Sunday 9 a.m. to 6 p.m.
- Kiwanis Club of Cape Coral, 360 Santa Barbara Blvd. S., Cape Coral FL 33991
 - Hours: Monday – Thursday, 8 a.m. to 6 p.m., Closed: Friday, Saturday and Sunday

Debris Removal Guidelines for Private Residential Properties

In efforts to expedite the debris removal process, please follow these rules.

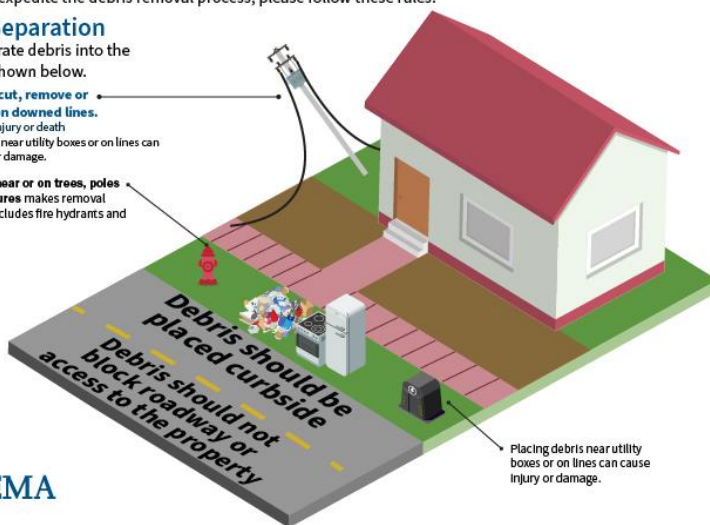
Debris Separation

Please separate debris into the categories shown below.

Never touch, cut, remove or place debris on downed lines.

- Can result in injury or death
- Placing debris near utility boxes or on lines can cause injury or damage.

Placing debris near or on trees, poles or other structures makes removal difficult. This includes fire hydrants and meters.



Check with your local office of emergency management for more information on debris removal.



Large Appliances

Refrigerator, washer/dryer, air conditioner, stove, water heater, dishwasher. Do not leave doors unsealed or unsecured.



Construction Debris

Building materials, drywall, lumber, carpet, furniture, plumbing.



Vegetative Debris

Tree branches, leaves, logs, plants.



Electronics

Television, computer, stereo, phone, DVD player.



Hazardous Waste

Oil, battery, pesticide, paint, cleaning supplies, compressed gas.