

PBM Transition



What Is Happening

As part of our commitment to delivering the best claim outcomes, USIS is transitioning your pharmacy benefit management (PBM) program to the Enlyte ScriptAdvisor PBM clinical solution. Enlyte is USIS' preferred partner for PBM solutions and has been an exceptional partner for nearly 20 years, with hundreds of our customers enjoying the benefits of its solution. ScriptAdvisor is one of the largest PBM solution providers in the Workers Compensation industry, processing millions of prescriptions annually.

Why This Is Good For You



USIS is committed to providing innovative claim solutions to its customers to deliver the best claim outcomes.



As part of our commitment to provide the best claim outcomes, we believe Enlyte's ScriptAdvisor PBM solution is the best partner for USIS and its customers.



Enlyte's claim risk scoring capabilities will allow USIS greater overall risk management on claims.



Enlyte's ScriptAdvisor PBM solution provides 24/7 customer service support for your employees, adjusters, physicians and pharmacies.



Enlyte's First Fill provides employees with vital first fill information via text directly to an employee's phone to help ensure your employees have access to medications without a delay or co-pay.



As a result of the transition, USIS will have enhanced visibility into the clinical risks to the patient, including identifying greater opportunities to return them to wellness faster with the most appropriate pharmaceutical care.



In addition, we are excited about enhanced technologies and data analytic capabilities that we are partnering with Enlyte to bring to our customers.

There is nothing you need to do to take advantage of the Enlyte ScriptAdvisor PBM solution. USIS has a seamless process of transitioning customers that is simple, easy and will immediately provide enhanced benefits to your injured workers.

1

We will be transitioning customers who are currently using a non-preferred PBM solution to Enlyte's ScriptAdvisor PBM program starting on April 1, 2025.

2

Patients will continue to receive their approved medications from their existing retail pharmacy location.

3

Enlyte maintains a pharmacy network of over 73,000 retail locations across the United States, including Walgreens, CVS, Rite Aid, Wal-Mart and many others for convenient, hassle-free access.

4

Pharmacies will be automatically notified through their electronic point of sale systems of the change to ScriptAdvisor which will ensure continuity of claim processing during the brief changeover period.

5

Patients will receive a welcome letter in the mail from USIS advising them of the change to Enlyte's ScriptAdvisor PBM, including an updated insurance ID card from Enlyte to provide to the pharmacy at the time of their next fill.

6

Existing and newly enrolled patients will also receive an automated telephone call from Enlyte to welcome them to the program and advising patients that a welcome letter and details are forthcoming via USPS.

7

Enlyte will contact all pharmacies prior to the next refill date of all existing patients to confirm patient processing information has been updated to the ScriptAdvisor program to ensure a seamless refill process.

8

Customers will also receive updated First Fill prescription processing instructions to provide employees in the event of injury.

